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Applicant:

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Title of Invention:

BUSINESS PERFORMANCE AND CUSTOMER CARE QUALITY

MEASUREMENT

Serial No.:

10/691,777

Filing Date: Docket No.:

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- (1) Utility Patent Application Transmittal SB21 (1pg)
- (1) Fee transmittal SB17 (1 pg)
 - (1) Petition For Extension of Time SB22 (1 pg)
 - (1) Response to Office Action (56 pgs)
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